

A VISUAL GUIDE

Processing DAs is not easy.



Find out why 7,000 users trust DA-Desk.

We automate every part of the DA process

BEFORE

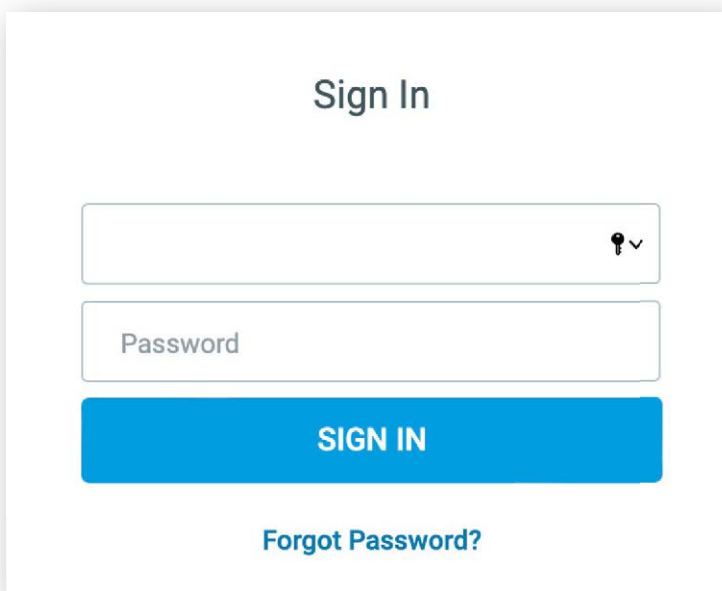


A huge 491 pages of voyage documentation

- 👎 **Manual**
- 👎 **Excels & emails**
- 👎 **Paper**
- 👎 **Tedious**

DA-Desk®

AFTER

A screenshot of a web-based sign-in interface. It features the text "Sign In" at the top, followed by two input fields: one for a username (with a key icon) and one for a password. Below the fields is a blue "SIGN IN" button and a link for "Forgot Password?".

- 👍 **Automated**
- 👍 **Online**
- 👍 **Processing & checking**
- 👍 **We resolve directly with agents**

DA-Desk®

To discuss your needs or request a demo, go to DA-Desk.com

DA-Desk in numbers

350+
Customers

200,000
Port calls/year

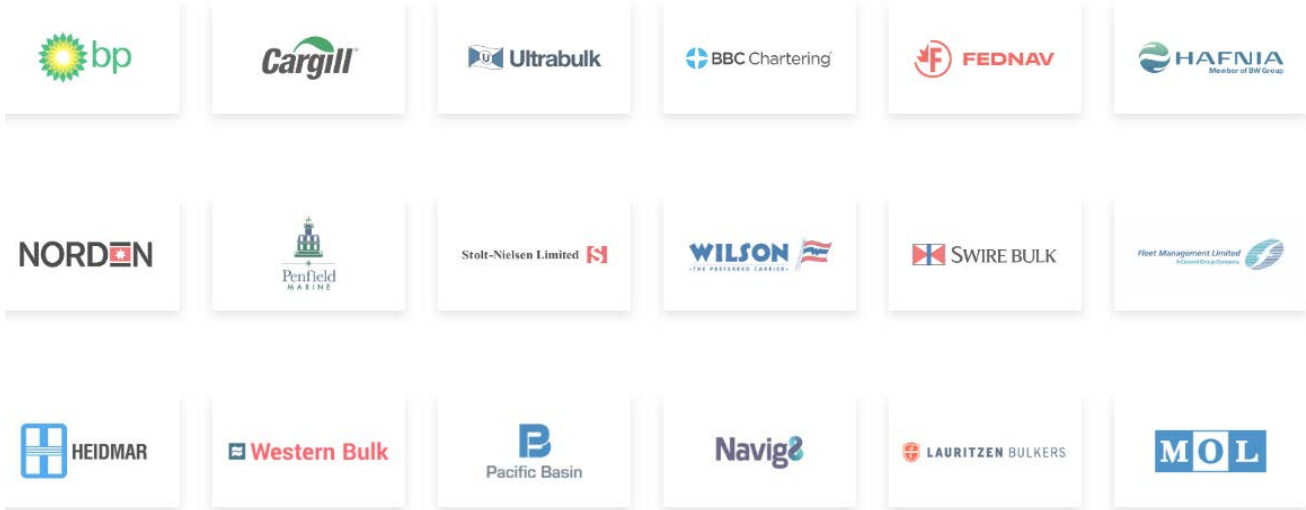
\$12bn
Payments/year

373
Team members

2001
Established

7,000
Users

Some of our 350 fantastic customers



...and how they rate us:



4.2

Overall



4.4

Service



4.6

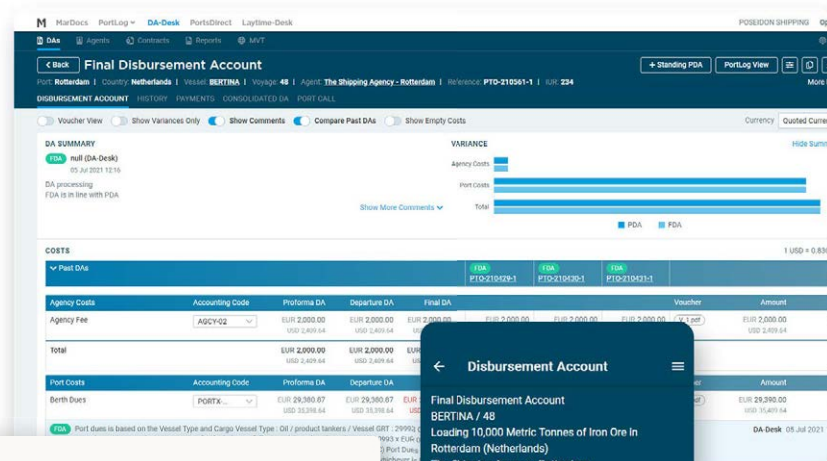
Reliability



4.8

Security

The benefits of DA-Desk



REDUCE COSTS

AUTOMATION

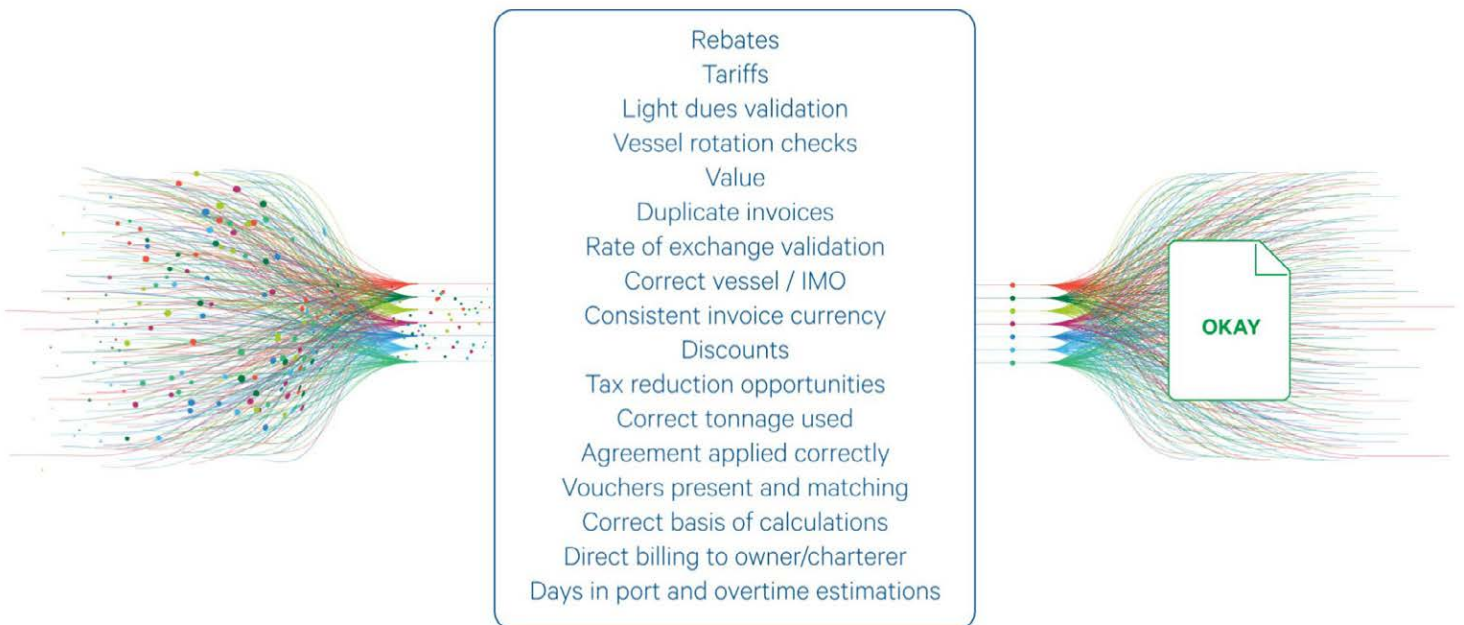
REDUCE RISK

REDUCE COSTS

DA-Desk checks, validates and screens all your disbursement accounts (both PDAs and FDAs)



Screening, validating and checking over 1,800 rules across:



AUTOMATION



- Working DAs is tricky, detailed, and not the most fun thing for your team!
- Pass all the processing and checking to us
- Free up your team for other valuable projects
- Drive greater value for your company

REDUCE RISK

DA-Desk helps reduce your anti-financial crime compliance risk



DA-Desk enables you to automate and streamline due diligence, mitigate the risk of fraud and provide evidence of regulatory compliance.

Every port call is screened, including every appointment, every proforma disbursement account (PDA), and every final disbursement account (FDA).

What our customers say



Lasse Holm Jensen
Head of Operations
Ashley Group

“ DA-Desk has been a great benefit to us; its easy-to-use platform has streamlined our PDA/FDA process and ensures that we don't miss any port calls, payments or old FDAs. Previously we would check all vouchers manually, but automating the process has alleviated a lot of pressure from our operations and finance team.

They're quick to help, and their online chat is excellent for quickly resolving small queries.

Our dedicated account manager is always happy to help, too! ”

“ Our partnership with Marcura has played a key role in our digital journey, and we are delighted to see that it is generating positive results not only financially, but also in terms of improving internal controls and compliance! ”



David Gooding
Director Compliance, Risk and
Business Process, G2 Ocean.

“ The compliance element is a major benefit to us. Presently, compliance is crucial, and we rely completely on DA-Desk's scalability to conduct the required checks and action related notifications as needed. ”



Robert Gaina
Director Commercial Operations
Ardmore Shipping

“ We know that Marcura is a market leader in technology and also in the processing of disbursement accounts. ”



Mark Radulovic
Eagle Bulk Shipping

Making it pain free 1:

Your Integration

Seamless integration to all major
VMSs and custom systems

VESON

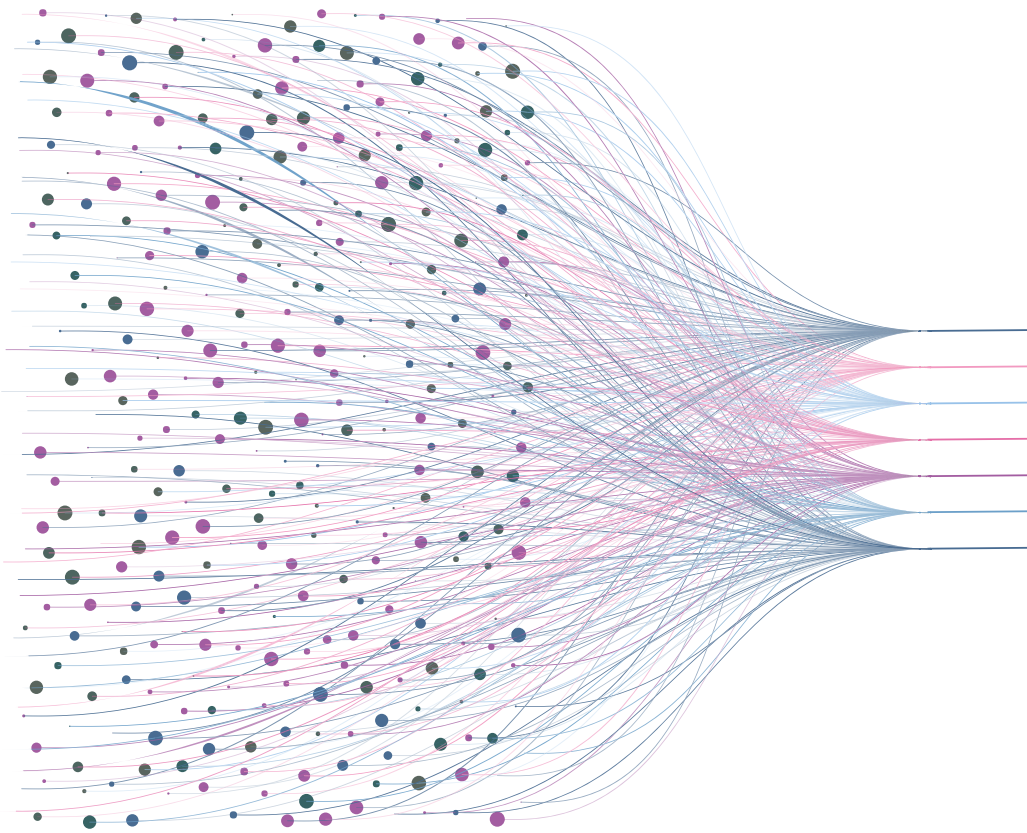
 **SOFTMAR**

danans

Dataloy

SHIPNET

 **Q88VMS**



If you use your own custom system to manage your DAs...

In addition to the VMSs listed, we also integrate with:

- Customers' custom inhouse systems
- ERP software, like SAS

DA-Desk[®]

To discuss your needs or request a demo, go to [DA-Desk.com](https://www.da-desk.com)

Making it pain free 2:

Your onboarding



27-Day structured onboarding

For all of our new users, our specialised team manages a structured 27-day process – the service level agreement currently defined is for the contract to go live in 27 days!

We work with you to set up contracts, agencies, payment accounts, automation flows, training so everything goes smoothly from day one.

During onboarding and then for the first 4 months / 100 port calls, new customers are handled by our “Hyper Care” team. This proactive strategy ensures seamless processes during/after implementation as well as ironing out hiccups if any.

From the start, you’ll have access to 24/7 customer service, LiveChat, and a dedicated Key Account Manager.

An experienced global team of 373 members



Chat or demo?

Our philosophy is to understand your issues and needs. Customer first.

Please go to our website, leave us a message and we'll be in touch ASAP.

DA-Desk[®]

Request your demo –
visit www.da-desk.com

Please follow us on **LinkedIn**

64000 followers

