

ShipServ

E-Invoicing Is the Norm. So Why Is It Still Hard in Maritime?

Across most industries, e-invoicing is business as usual. Structured data, automated validations, and seamless integration with finance systems have transformed how invoices are processed, and payments are made.

But in maritime procurement, it's not so simple.

Despite widespread procurement digitalisation, most maritime buyers and suppliers are still dealing with PDF invoices over email, manual data entry into ERPs, and inconsistent processes across ports, partners, and systems. It's not due to resistance—it's due to complexity.





Voyage-specific POs and item-level invoice data



Frequent currency mismatches and manual validations



Global suppliers with varying digital maturity



High volumes of lowvalue, time-sensitive invoices The problem isn't awareness. It's complexity—caused by fragmented systems, global suppliers, voyage-based billing, and a lack of maritime-specific invoice tools.

Generic e-invoicing solutions weren't designed for this environment. They leave teams stitching together spreadsheets, approvals, and supplier follow-ups—and expose the business to risk, delay, and lost time.



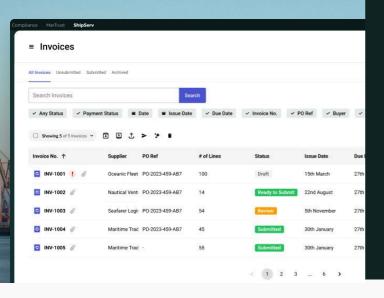












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What Best Practice Looks Like in E-Invoicing

Automate Validation Checks Upfront

Avoids errors, disputes, and payment delays

Ensure Real-Time Visibility Of Invoice And Payment Status

Cuts down on supplier follow-ups and relationship strain

Make It Easy For Suppliers To Comply

Buyer views summarized report on supplier document submission status, downloadable for offline use

Across industries, e-invoicing has become a proven way to streamline procurement, reduce errors, and accelerate payments. While every sector has its own nuances, these are the set of universal best practices that ensure e-invoicing delivers maximum value.

While these best practices are widely recognised, maritime procurement brings unique complexities that generic solutions often fail to fully address. To truly overcome these challenges, maritime organisations need more than simple invoice digitisation—they require purpose-built e-invoicing designed around the realities of how the industry operates.

But generic e-invoicing tools can't deliver all of them in a maritime setting. That's where ShipServ E-invoicing comes in. Capture Structured Invoice Data At Line-Item Level

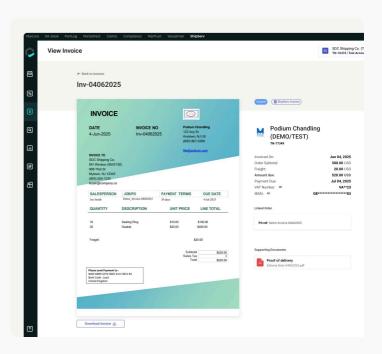
Enables accurate 3-way matching with POs and delivery notes

Integrate Seamlessly With Procurement Platforms And ERP/PMS

Reduces manual touchpoints and improves data integrity

Prevent Fraud With Verified Suppliers And Bank Details

Adds a layer of protection against common fraud patterns

















ShipServ E-invoicing is built into the ShipServ platform, combining proven best practices with capabilities tailored specifically to the complexities of maritime trade.

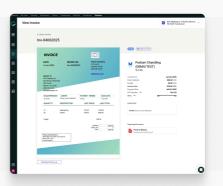




Gain advanced filtering and validation options that reduce bottlenecks, and catch errors early.

- **Automate Invoice Submission** Automate through API to enable zero-touch workflows and seamless submissions.
- Real-time Email Notifications Receive real-time alerts on new or processed invoices, improving visibility and speeding up approvals.

It delivers all the benefits of modern e-invoicing adapted for the documentation flows, compliance needs, and global supplier relationships unique to shipping.



How It Works **End-to-End Simplicity**



Supplier Submits Invoice Directly Via API



Smart Data Capture With **Dedicated Validation** Controls



Invoice Delivered To Buyer's Trade Workspace



Real-Time Email Notifications To Keep You Informed

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Real Results from Purpose-Built Design



When e-invoicing works properly, it changes everything:

- Less manual work
- >> Faster processing
- More confidence in data accuracy

- Fewer payment disputes
- Stronger supplier relationships

Proven Outcomes with ShipServ

Faster invoice processing when used alongside ShipServ

Fewer errors and rework through automated, structured data validation

Reduced fraud risk with bank verification and supplier whitelist controls

Better supplier experience through visibility and simplicity

Ready to Simplify E-Invoicing in Maritime?

Learn more or request a walkthrough today.

You've done the hard work of digitalising procurement. Now it's time to do the same for invoicing—in a way that reflects the real-world needs of maritime trade.

ShipServ E-Invoicing makes it simple.













